

## **Regulatory Notes**

### **Regulation (EC) No. 1907/2006 (REACH Regulation)**

HB-Therm products are not subject to registration pursuant to the REACH Regulation. HB-Therm is neither a manufacturer nor a preparer nor an importer of PAH compounds and of chemical substances exceeding a quantity of 1 tonne of material per annum.

### **Conflict minerals**

HB-Therm procures all items from well-established suppliers. HB-Therm has a thorough knowledge of its entire supply chain. Key suppliers are subject to checks and audits conducted by HB-Therm.

### **EU Directive 2011/65/EU RoHS 2 (including amendment of Annex II pursuant to (EU) 2015/863)**

HB-Therm products fulfil the RoHS Directive, and permitted transitional periods are observed via compliance with EN IEC 63000:2018. HB-Therm retains documentation of statements by suppliers with respect to compliance with RoHS.

### **Energy management system ISO 50001:2018**

HB-Therm products are characterised by energy efficiency and reliability. Ground-breaking innovations reduce the need for energy for heating and cooling. HB-Therm supports its clients in design and operation with a view to ensuring comprehensive energy optimisation.

### **Quality management system ISO 9001:2015**

Our management system fulfils the legal and official requirements and is the instrument via which we set quality goals and implement and evaluate measures.

### **Environmental management system ISO 14001:2015**

Our management system fulfils the relevant environmental laws and regulations and is the instrument via which we set environmental goals and implement and evaluate measures.

### **Occupational health and safety EKAS guideline 6508:2017 (ISO 45001:2018)**

Our management system fulfils operational safety requirements and is the instrument via which we avoid health and accident risks through seamless safety standards.

### **Validation of equipment software**

HB-Therm develops, produces and sells temperature control technology. The operating software that is used in HB-Therm equipment is versioned, tested and validated with the following documented points being taken into consideration:

- Functional specifications
- Quality and test plan
- Test configuration
- Source code
- Life cycle
- Function testing under real conditions

### **After-sales service**

HB-Therm strives to maintain an after-sales service that aims to support the functionality of all equipment for up to 10 years after purchase.

### **Lifetime guarantee**

As a manufacturer, HB-Therm grants a lifelong guarantee on the following components in addition to the respective terms and conditions of the sales partner:

- Series 5 Heater coils from delivery date 2016-10-17 or from unit number 642-nnnn and the Series 6 units
- Series 6 Flow meters

The claim is limited to replacement and repair at the HB-Therm AG plant, St. Gallen, and is contingent on proper use and on compliance with maintenance and the guide values for the heat transfer medium in

accordance with the operating instructions. The entitlement expires 10 years after the product is discontinued or if the device has reached the end of its life or has reached the end of service life.

The warranty rights from the sales partner's General Terms and Conditions remain unaffected. Any consequential damage caused by a defect is excluded. The legal relationship is governed by Swiss law. Place of fulfilment and jurisdiction is 9000 St. Gallen, Switzerland.